

WATER TAP – CLEARING MUDDY WATERS

Establishing WATER INTEGRITY (WI) in the MENA region
by promoting transparency-accountability-participation (TAP) in water utilities



Concept Towards Water Integrity

- Building capacity in the MENA region: ACWUA expert pool and regional exchange
- Adapt methodology for WI-Analysis and WI-Plan to utility context and actions
- Identification of value chains: processes, e.g. construction works, procurement, human resources, commercial

Driving Issues

- Pressure to improve utility efficiency, quality of services, levels of performance
- Big investments in water infrastructure call for anti-corruption efforts
- Integrity risks and non-compliance undermine motivation of staff & customers



Risk Mapping Matrix

- 1 Identify risks for key processes
- 2 Develop assessment criteria
- 3 Assess risk and risk interactions
- 4 Prioritize risks (significance, probability)
- 5 Respond to risks (priority activities)

Implementation Phases

- 1 Preparation phase, e.g. dialogue with top management, nomination of WI-Teams
- 2 Capacity building: customized training manual, training of WI-Team and utility staff
- 3 WI-Analysis by utility staff, guided by WI-Team and regional experts
- 4 WI-Plan by utility staff, advise by the WI-Team, regional experts
- 5 Implementation of priority TAP-Initiatives, M&E

Project Partners

- ➔ Water TAP is a regional project of the German Development Cooperation implemented by GIZ in cooperation with ACWUA and its members during 2013–2015
- ➔ A pool of WI-experts from the MENA region
- ➔ Pilot activities are implemented by utilities in Morocco, Tunisia, Egypt and Jordan

Implemented by

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In cooperation with



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